

**WORKFORCE DEVELOPMENT BOARD, INC.
OF
MAHONING AND COLUMBIANA COUNTIES**

Planning and Monitoring Committee Meeting
May 9, 2017
9:00am
OhioMeansJobs Mahoning County

Committee Members Present: John Biastro, John Dance, Jeannine Donatelli, David Hughes, Mary Ann Kochalko, and Mary Mihalopoulos
Committee Members Absent: Bob Christoff
Board Staff: Bert Cene and Sharlene Senediak

Ms. Kochalko, Committee Chair, called the meeting to order at 9:00am after verification of a quorum, and introductions took place.

Review of Committee Purpose and Goals / Membership

Mary Ann Kochalko explained that the intent of the Planning and Monitoring Committee is to identify pertinent information to report and establish benchmarks in order to maintain accountability to the State and Federal government.

A regional plan and local plan have been developed, and the information reported would also relate to the strategic direction the area has indicated in the local plan. A balanced scorecard was distributed for review to show how the progress of measures was previously presented to the Board.

Bert Cene noted that the area recently completed significant structure changes and can now refocus its attention back on the efficiencies in the local workforce system. More data on the services being provided and how many people are being served and gain employment can be shared with the Board. With various data being tracked, adjustments in service delivery can be made based on the needs in the workforce.

The One-Stop concept was explained, and a customer flowchart was distributed. The One-Stop system offers a variety of workforce-related services to employers and individuals, which are provided by various public and non-profit agencies who are One-Stop partners.

Employer services can include on-site recruitments, general testing, an interview and services offered by the Business Resource Network (BRN), and posting job orders in the OhioMeansJobs job matching system. Individual services can include labor market information, job search assistance, and employment-related workshops, such as resume writing, interviewing skills, and career exploration. Individuals can also be referred to partner programs based on the assessment individuals complete when they register with the One-Stop. Partner referrals have also become an area of focus for the Department of Labor (DOL).

Individuals who require additional assistance and meet eligibility criteria can receive more individualized career services through the WIOA program when appropriate. The WIOA career services provider is MCTA, which provides funding for short-term and long-term training and on-the-job training. WIOA is not an entitlement program, and individuals must also be suitable for services.

A flowchart showing the distribution of WIOA funding was provided for review. WIOA funding initially comes from the DOL to the states. The States, in turn, distribute the funding to local workforce areas. The funds are divided into Youth, Dislocated Workers, and Adult funding streams. For Program Year 16, the State of Ohio received \$84.7 million from WIOA; Area 17 received \$2.4 million. In addition to WIOA funds, Area 17 also received funding for the Comprehensive Case Management and Employment Program (CCMEP), which amounted to \$2.9 million.

The State issues various reports periodically to inform areas where they stand in regards to performance. Reports include a quarterly DOL performance measures report, a projected DOL performance outcomes report, and a CCMEP performance report, which includes information from all areas in the state, with the characteristics of the participants. Area 17 has met or exceeded DOL performance measures for the past several years.

Set Future Meeting Schedule

Previously, the committee has met on an as-needed basis. The suggestion was made to meet again in August and quarterly afterwards. A committee roster was distributed for members' reference, and a distribution list will be created.

Other Business

Next Steps:

A draft balanced scorecard will be presented for review with updated measures and benchmarks at the next meeting. Proposed measures will address One-Stop services to individuals and employers, career services, on-the-job training, coordination with partners in the system (referrals), and CCMEP.

Success Stories:

The Board has asked to hear about success stories, however, the definition of success stories is unclear, and feedback was requested from the committee. One suggestion included to convey how the specific individuals progressed within the company to show other individuals it can be done. DOL has placed a focus on career pathways, which identifies how individuals can advance within various careers. Another suggestion includes the number of customers involved in the technical and science industries, in addition to the number of OJTs being funded at a given time. Customers sharing their experience working with various partners in the One-Stop system would also be beneficial.

Adjournment

Meeting was adjourned at 10:15am.